

## What we heard

### How your feedback is shaping the new hospital

Health care practitioners, staff, patients, and the Eurobodalla community, including our local Aboriginal community, have been involved in the design and planning for the new Eurobodalla Regional Hospital since it was announced in 2020.

Between February and August 2022, the hospital project team held a series of events, drop-in sessions, and targeted information sessions to seek the views of the community on the plans for the new hospital.

An online survey was also conducted during this period inviting responses from the community on the new hospital plans.

### How we connected with you



**9 community drop-in and information sessions** with the community from February 2022 to August 2022.



**4 dedicated sessions for neighbours** living in close proximity to the new hospital site.



Hosted **5 community focused Connecting with Country sessions** with local Aboriginal community and **4 community information pop-ups** at locations across the region including Wallaga, Narooma, Batemans Bay and Moruya.



Close to **100 attendees** at the townhall community information and Q&A session in March 2022.



**10 staff newsletters, 10 staff information sessions** (including Connecting with Country with Aboriginal Health Service staff and community members) and **220 meetings with staff user groups**.



Received **47 survey** responses.



More than **4,100 unique users of the project website** from January to August 2022.



ARTISTS IMPRESSION

### About your new Eurobodalla Regional Hospital

The NSW Government has committed **\$260 million to build a sustainable, modern, and purpose-built hospital to support the needs of the entire Eurobodalla community from Narooma to Batemans Bay.**

The new Eurobodalla Regional Hospital will include:

- An emergency department
- An eight bed Intensive Care Unit (ICU) /Close Observation Unit (COU)
- Increased capacity for chemotherapy treatments
- Surgical and operating theatres
- Expanded medical imaging, including an MRI
- Ambulatory care for community outpatient services
- Paediatric and maternity services - including inpatient beds
- Mental health beds for short term admissions, and
- Enhanced education and training facilities.

The new Eurobodalla Regional Hospital will be larger than both Moruya and Batemans Bay hospitals combined, designed with the capacity to grow as demand for services changes.

Using the latest technology and designed around enhanced models of care, the new hospital will deliver patient-centred health services closer to home.

# Your questions answered

Our community asked questions and provided feedback on key elements of the hospital. These included:

- Services that will be available at the new hospital
- Positioning of key buildings across the hospital site
- Proximity of the helipad to the residents, and helicopter noise
- Parking, traffic, and noise during construction (particularly in residential areas)
- Workforce planning
- Incorporation of local Indigenous artwork and history
- Designing spaces to be culturally safe and welcoming
- Transport and parking once the hospital is operational.

## SERVICES

### What services will be available at the new hospital?

Once completed the new Eurobodalla Regional Hospital will deliver:

- An emergency department
- An eight bed Intensive Care Unit (ICU) /Close Observation Unit (COU)
- Increased capacity for chemotherapy treatments
- Surgical and operating theatres
- Expanded medical imaging, including MRI and additional X-ray
- Ambulatory care for community outpatient services
- Paediatric and maternity services - including inpatient beds
- Mental health beds for short term admissions, and
- Enhanced education and training facilities.

### Will there be an increase in beds in the new hospital?

The new hospital will be larger than both Moruya and Batemans Bay hospitals combined and deliver an increase in bed numbers. Contemporary health service design enables flexible use of beds in all clinical areas, as demand requires.

### Will the hospital open as a level 4 health facility?

The Eurobodalla Regional Hospital will be built to accommodate a Level 4 health facility. The project will help meet the needs of the region's growing population and is being delivered with future demand in mind, providing health services designed to adapt to expected growth.

## DESIGN CONSIDERATIONS

### How did the project team determine the positioning of buildings across site?

Locating the hospital on a greenfield site offered opportunities to consider and respond to the landscape in unique and innovative ways.

The new Eurobodalla Regional Hospital is more than just a hospital building. It is a precinct with green spaces, landscaping, and parkland as well as the hospital buildings, providing connection and recreation spaces for residents of Moruya and the broader community.

The positioning of the buildings considers the surrounding views, topography, existing natural site features, as well as flooding, bushfire, and heritage constraints.

### How has the site for the helipad been considered?

The new hospital includes a helipad to transport patients requiring specialist care to hospitals in Sydney and Canberra. Several locations for the helipad were investigated as part of the master planning process, with an area close to the Emergency Department identified as the most suitable.

Key additional considerations included operational safety requirements for helicopter pilots including prevailing winds and obstacles, and the safety of patients, staff, visitors, and the community.

### How will the project team incorporate local artwork and history in the new hospital?

Health Infrastructure's Arts in Health Program integrates arts into NSW Health capital works to create engaging public health spaces, foster a sense of place for the community, and improve clinical health and wellbeing outcomes for patients, staff, and visitors.

Arts in Health engages artists and uses all art forms including visual, performing, dramatic, literature and heritage arts to facilitate connections between health services and the communities they serve. As part of the arts integration strategy, we will work with artists, patients, staff and carers, architects, and designers through planning, delivery, and commissioning stages.

The project team is working with Aboriginal groups from the Eurobodalla region to integrate Aboriginal art and culture within the architecture, landscape, art, interiors and wayfinding of the new hospital.

## How are sustainability elements being incorporated into the construction and operation of the new hospital?

Health Infrastructure is committed to including sustainability principles in the design and construction of health projects and during the operation of the facility.

Our projects are designed to comply with energy targets in-line with the NSW Government's Resource Efficiency Policy, using design and innovation in new facilities to reduce waste, costs, and Health's carbon footprint. Installation of solar panels, and the infrastructure to support them, are considered during planning for all NSW Health development projects.

The project team will provide more information about the new hospital's sustainability features as planning progresses.

## CONSTRUCTION

### When will construction commence?

Work on site is expected to start in 2023 once project planning is complete, design is completed and the State Significant Development approval is in place.

### When will the hospital open?

Construction of a hospital of this size usually take 2 to 3 years. It is expected that the hospital will be completed in 2025. This will be followed by a period of operational commissioning to ensure the hospital is ready for patients, staff and visitors.

### How will construction workers access the site to during construction?

Once the hospital site has been established, construction workers will access the site from the Princes Highway and park their vehicles on site. Workers will be advised not to park in residential streets adjacent to the hospital.

During the early stages of construction, and before the new roundabout off the Princes Highway is completed, some preliminary site access routes may be required to support enabling works on site. Planning is underway and residents in the local area will be consulted and informed prior to work commencing.



ARTISTS IMPRESSION

## PARKING AND ACCESS

### How will people access the new hospital?

The hospital site entrance for all public and hospital vehicles, including ambulances will be via the Princes Highway.

### How will emergency vehicles access the hospital if the Princes Highway Intersection is impassable?

There will be a secondary access road for emergency vehicles off Caswell Street. This road will be used only in the rare event the Princes Highway may be obstructed at the new intersection and emergency vehicles are unable to access the hospital main entry (for example during a traffic incident).

### What transport and parking arrangements will be available at the new Hospital?

Plans for the new Eurobodalla Regional Hospital include 384 car spaces available for the community and staff. This is significantly more than is currently available at the Moruya and Batemans Bay Hospitals. Space for additional car parking has also been identified to allow for possible future expansion of the hospital.

Pedestrian access is provided through the carpark via walkways. Allocated parking for persons with a disability will be close to the hospital entrance with appropriate pathways connections, crossing facilities, and resting points. There will also be drop off points at the hospital entrance.

The site of the new Eurobodalla Regional Hospital is approximately 2km southeast of the Moruya town centre. Links into the town centre rely mainly on motorised road transport but the site can also be accessed via existing bicycle routes and public transport, currently servicing the neighbouring TAFE campus and residential neighbourhood.

### What impact will the helipad have on nearby residents?

Residents can expect to hear noise from the helicopter rotor blades as helicopters approach and depart from the new Eurobodalla Regional Hospital, much like at the current Moruya Hospital. When the helicopter has landed at the hospital, the rotors will be turned off to minimise disruption to residents.

While all attempts are made to minimise overflight and noise impact, the safety of the helicopter (and occupants) is the prime responsibility of the pilot and therefore in certain weather conditions, overflights of noise sensitive areas may not be avoided.



ARTISTS IMPRESSION





ARTISTS IMPRESSION - THE MEETING PLACE

## WORKFORCE MANAGEMENT

### How will the hospital attract staff?

The new hospital development will be supported by a workforce plan to train, recruit and retain staff to meet the future growth of Eurobodalla region. The new hospital will require time to transition and develop the workforce to align with the new contemporary models of care, the new facility, technology, and ways of working.

### How will NSW Health attract staff to work in the new hospital?

The new hospital will deliver a broader range of services and be part of a dynamic SNSWLHD and Coastal Network workforce. The new facility will provide for enhanced education and training for staff to build and develop their skills, this includes working with university partners to strengthen undergraduate and postgraduate education. Supportive professional networks will assist in attracting specialists. The SNSWLHD is also investing in medical leadership, with 12 new medical leads in place to support collegiality, and clinical excellence.

Recruiting doctors to rural and regional areas is a challenge for all states and territories. The NSW Government has several initiatives to support development of the rural and regional workforce including:

- The NSW Rural Resident Medical Officer Cadetship Program, which offers up to 16 scholarships per year to students interested in undertaking a career in rural NSW.
- The Rural Preferential Recruitment Program supports junior doctors working their first two years in a rural location.
- The NSW Rural Generalist Training Program, a state-wide training program offering advanced skills training for Rural Generalist trainees.
- Rural Generalist Scholarships to the value of \$3,000, offered to each rural generalist trainee who starts advanced skills training.
- The NSW Rural General Practice Procedural Training Program, which provides opportunities for rural GPs to acquire additional procedural skills such as anaesthetics or obstetrics.

## WORKING WITH COMMUNITY

### How has the community been involved in the planning of the new hospital?

Feedback from doctors, clinicians, staff, and the local community is shaping and informing planning and design for the new Eurobodalla Regional Hospital.

Throughout the planning process, the project team has been consulting with Project User Groups (PUGs) to ensure staff, patients and community representatives have input into the design of services and departments in the new build. The project team has held regular meetings with the Eurobodalla Medical Staff Council, which includes local doctors, Visiting Medical Officers, hospital executive and staff specialists.

The Eurobodalla community has also provided extensive feedback and asked questions at a range of events and forums including town hall meetings, an online community survey, face to face meetings and drop-in information sessions. Feedback was also provided to the project team via the project website, phone number and email address.

### How is the hospital team working with the Aboriginal community to ensure the hospital is culturally safe and welcoming?

The new Eurobodalla Regional Hospital Development is a pilot project for the NSW Government Architect's Connecting with Country Framework. The project team are working closely with the local Aboriginal community to ensure the design, delivery and operation of the new hospital are culturally safe and welcoming. Aboriginal consultation influenced many aspects of the design of the new hospital; for example, the maternity unit will be located on the ground floor to support connections to Country.

### How can you be involved?

If you would like to be involved in shaping key aspects of the hospital amenity and facilities contact us via:

[HI-EurobodallaHospital@health.nsw.gov.au](mailto:HI-EurobodallaHospital@health.nsw.gov.au)

FOR MORE INFORMATION ABOUT THE PROJECT

 1300 391 949

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